

PROJECT: Goulburn Hospital and Health Service Redevelopment

DATE	COMPLAINT / INCIDENT DESCRIPTION	SOURCE / CONTACT	ACTION / RECTIFICATION	RECORDED BY
September 2019	Nil to report	N/A	N/A	N/A
10/01/20	Smoking on hospital grounds	SNSWLHD	Addressed with contractor. Contractor confirmed the subject was reiterated with all subcontractors in a toolbox talk	IC, TSA Management
06/02/2020	Noise and Vibration	SNSWLHD	Reviewed with Complainant and Contractor, Strategy for future works developed. No Further issues noted by 09/03/2020.	IC, TSA Management
23/03/2020	Non-conformance with Construction Traffic and Pedestrian Management Sub Plan (CTPMSP)	Goulburn Mulwaree Council (via Health Infrastructure)	Reviewed with Contractor, who confirmed that subcontractors were tool boxed on the CTPMSP traffic routes and reviewed induction procedures. Complaint has been addressed.	IC, TSA Management
April 2020	Nil to report	N/A	N/A	N/A
June 2020	Nil to report	N/A	N/A	N/A
30/07/2020	Parking Complaint (Clinton/Faithful St)	SNSWLHD	Escalated to Contractor and addressed with subcontractors regularly during toolbox talks. Confirmed these spaces are public timed parking and parking is	KS, TSA Management

			permitted in these areas.	
August 2020	Nil to report	N/A	N/A	N/A
September 2020	Nil to report	N/A	N/A	N/A
October 2020	Nil to report	N/A	N/A	N/A
November 2020	Nil to report	N/A	N/A	N/A

Updated: November 2020